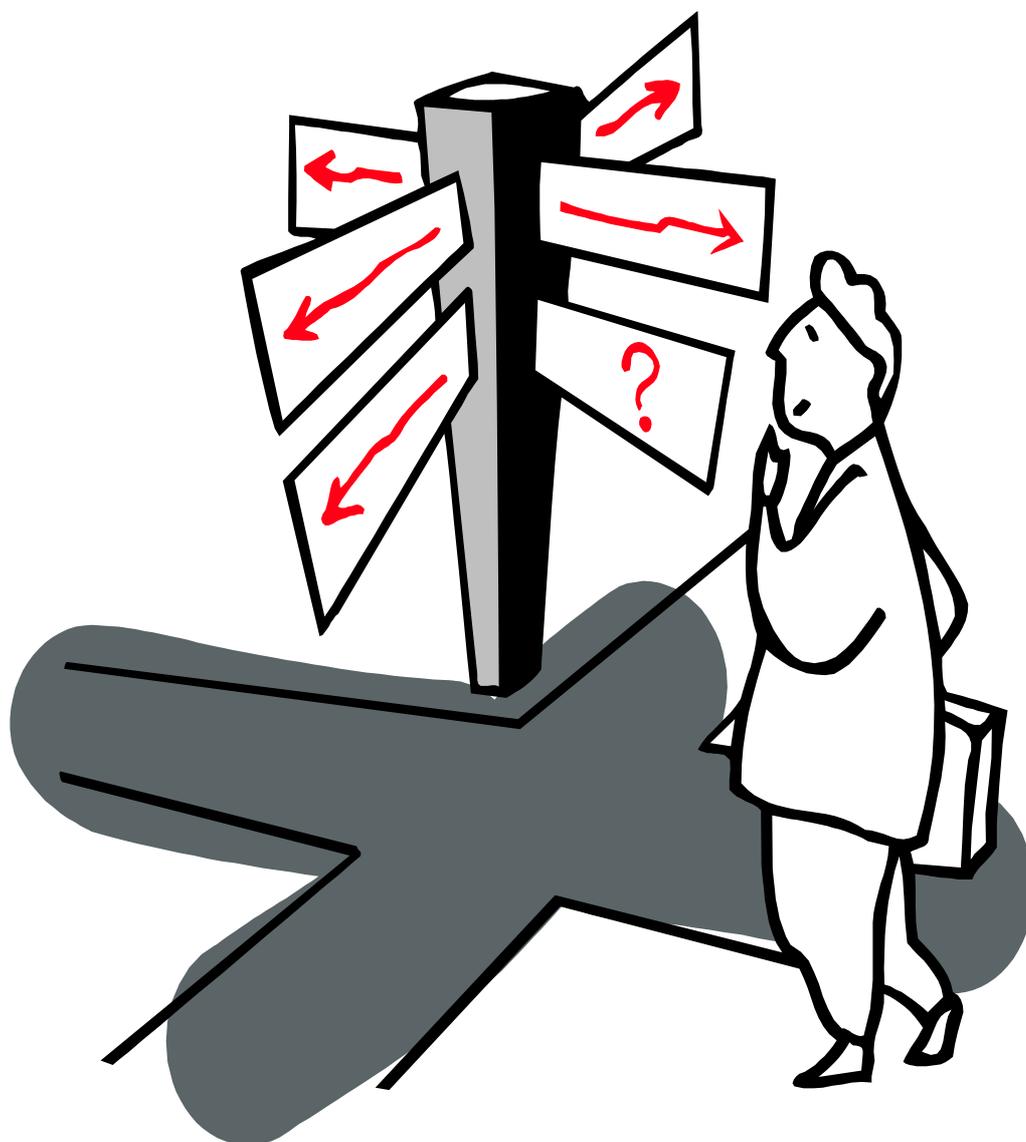


LOST AND FOUND PROPERTIES



A. How to make a police record

All thefts and major losses should be reported to the police as soon as possible. Each of Paris' twenty districts (arrondissements) has three or four police stations (commissariats); train stations also have one. You should go to the one which has jurisdiction over the area where the theft or loss occurred unless you were robbed in the subway. In that case, you can go to any police station. The police will give you a Récépissé de Déclaration de Perte ou de Vol (Police Record). If you have lost your passport, identification documents and other papers as well as personal effects, you will receive separate receipts, one for your papers (pièces d'identité) and one for your valuables. The report must be made in person. The police will not accept a report by telephone or from someone else on your behalf. Most police stations have English-speaking personnel; if you have difficulty making yourself understood in English, call the **U.S. Consulate in Rennes (tel : 02 23 44 09 60)** for assistance in interpreting by telephone. While it is unlikely that the thieves will be arrested as a result, it is important that you report thefts to the police. The police receipt is helpful and sometimes necessary in applying for the replacement of airline tickets, INTERAIL passes, passports, traveler checks, etc. It is also useful for supporting insurance claims.

B. Airline ticket

Report the loss or theft immediately to the Paris office of the airline. It is left to the discretion of each airline whether or not to replace a ticket. In any case, replacement tickets are issued only after verification of the initial purchase of the ticket has been obtained by telex from the airline's home office.

| | |
|----------------------|--|
| AIR FRANCE | 119 av. des Champs Elysées, 75008 Paris Tel: 0802-802-802 |
| AMERICAN AIRLINES | 109 rue du Fbg St-Honoré, 75008 Paris Tel: 01 69 32 73 07 |
| CONTINENTAL AIRLINES | 92 av. des Champs-Elysées, 75008 Paris Tel: 01 42 99 09 09 |
| DELTA AIRLINES | 4 rue Scribe, 75009 Paris Tel: 01 47 68 92 92 |
| NORTHWEST AIRLINES | 16 rue Chauveau Legarde, 75008 Paris Tel: 01 42 66 90 00 |
| TOWER AIR | 20 rue Royale, 75008 Paris Tel: 01 55 04 80 80 |
| UNITED AIRLINES | 106 blvd Haussmann, 75008 Paris Tel: 0801-727-272 |
| US-AIRWAYS | 109 rue du Faubourg St-Honoré, 75008 Paris Tel: 01 49 10 29 00 |
| TWA | Office located in London since July 1998 Tel: 0801-892-892 |

C. Driver's licence

The Consulate is not authorized to replace expired, lost or stolen U.S. driver's licences. Only the issuing office (Department of Motor Vehicles) in the driver's home state can perform that service. If you have lost your driver's licence or had it stolen in France, you should report it to the French police.

International Driving Permit

Applications for replacement of lost, stolen or expired International Driving Permits obtained in the United States have to be made to:

American Automobile Association
World Wide Travel Department
1000 AAA Drive Heathrow
FL 32746-5063.

Replacements cannot be issued in France.

D. International Student Card

Lost or stolen International Student Identity Cards may be reissued in Paris by:

CIEE
Council Travel Services
Voyages Educatifs
1 Place de l'Odéon
75006 Paris
Tel: **01 44 41 89 89.**

Eurail Pass

If lost or stolen in France, it cannot be replaced. For information, please contact:

French Railways Ltd.
Service International
Gare de Paris Saint-Lazare
13 rue d'Amsterdam
75008 Paris
Tel: **01 53 42 73 13**
or **01 53 42 00 00.**

E. Credit Card

Notify the Paris office of the issuing firm immediately.

AMERICAN EXPRESS COMPANY

11 rue Scribe
75009 Paris
Tel: **01 47 77 72 00** (24/24, every day for loss or theft of a card)
9.00 a.m. / 5.00 p.m. - Monday through Friday

BANKAMERICARD (VISA)

0800-902-033 or **0836-690-880** 24/24 for loss or theft

DINERS CLUB

Diners Club de France
52 rue Lafayette
75009 Paris

Tel: **01 49 06 17 17** - 9.00 a.m./6.00 p.m. - Monday through Friday
9.00 a.m./1.00 p.m. on Saturday

MASTER CARD

Eurocard France
16 rue Lecourbe
75015 Paris

Tel: **01 45 67 84 84**

To notify the bank in the U.S., Tel: **01 43 23 20 76**

Toll-free number for MasterCard Global Service: **0800-901-387**

(24 hour service 7 days a week)

CIRRUS, PLUS, VISA, or MASTERCARD

Tel: **0836-690-880** (24 hour service)

AMERICAN EXPRESS

Notify AMEXCO,

Regional Refund Center
11 rue Scribe
75009 Paris

Tel: **01 47 77 77 77**

Office hours: 9.00 a.m. to 5.30 p.m., Monday through Friday.

A toll-free number is available 24 hours a day: **0800-908-600**.

For AMEX members: contact the travel incidents services at **01 47 77 70 00**

BANK OF AMERICA

Theft or loss of Bank of America checks can be reported to:

Crédit Commercial de France
115 Av. des Champs Elysées
75008 Paris

Metro station: George V

Tel: **01 40 70 70 40**.

Hours: Monday through Saturday: 8:30 a.m. to 8:00 p.m.

Sunday 10.00 a.m. to 6.00 p.m.

BARCLAYS

In Paris call collect **(415) 574-7111**. You will reach the Visa travelers Services in the U.S. which will give you appropriate instructions for refund.

To call collect, dial **0800-990-011** to get AT&T operator.

You can then proceed to:

Barclays
21 rue Lafitte
75009 Paris
Tel: **0800-906-248**.

Office hours: 9:00 a.m. to 4:30 p.m. - Monday through Friday.

CITICORP

In Paris call CITIPHONE BANKING at **01 49 05 49 05** (24/24).

Or go straight to:

Compagnie Générale de Banque Citibank
125 Av. Champs Elysées
75008 Paris.

Office hours: 9:00 a.m. to 1:00 p.m./2:00 p.m. to 4:00 p.m. - Monday through Friday.

THOMAS COOK

Notify:

Thomas Cook
8 rue Bellini
75016 Paris
Tel: **01 47 55 52 52**.

Hours: 9:00 a.m. to 5:30 p.m., Monday through Friday.

If more convenient, you can report the loss or theft of your travelers checks by calling collect the 24 hour refund service at:

Thomas Cook
Peterborough
England
Tel: **0800-908-330**.

VISA In Paris call **0800-901-424** (Toll-Free) or call collect **(415) 574-7111**.

To call collect, dial **0800-990-011** for an AT&T operator.

Office hours: 10.00 a.m. to 9.00 p.m. - Monday through Saturday.